

Symantec Buying Program: Government

The easiest way to procure Symantec security and availability software products, as well as support and maintenance service options

The **Symantec Government Buying Program** helps streamline the procurement process for Symantec security and availability products, and support and maintenance service options. There are no signed contracts required, which makes procurement even easier. Government customers can, within a given transaction, earn eligibility for discounts and consolidated buying power (with a minimum number of licenses). The program applies to government entities such as those at the national, federal, state, provincial, local, and county level. Licenses must be used within the country of purchase.

Key features and benefits:

- Low minimum purchase (1 S-Band server license or 5 desktop licenses)
- Access to all Symantec security and availability software products and Enterprise Support Services
- Certificate-based terms and conditions
- No signed contracts or legal review required
- Option to combine licenses and support services
- Higher rewards—eligibility for increased benefits and incentives per transaction
- Easy availability through Symantec Partners
- A Symantec Agreement Number (SAN) is created at time of order and can be used to effectively view, track, and manage software license and renewal agreements.

Government Bands — United States

Band Levels	Minimum Quantities
S	1
A	5-24
B	25-49
C	50-99
D	100-249
E	250-499
F	500-999
G	1,000-2,499
H	2,500+

Low minimum purchase (1 S-Band server license or 5 desktop licenses)
Products are SKU'd by band in either an S-only band, A-H bands, or S-H bands.

Government Bands — International

Band Levels	Minimum Quantities
S	1
A	5

Low minimum purchase (1 S-Band server license or 5 desktop licenses)

Symantec Buying Program: Government

The easiest way to procure Symantec security and availability software products, as well as support and maintenance service options

Symantec Government makes it easier than ever to renew

Renewing support and maintenance services allows government entities easy access to the expertise, innovative support technology and customer advocacy available through Symantec's support services portfolio. With the Symantec Government buying program, the process has been improved to allow customers to easily renew their Symantec support and maintenance contracts.

- Customers are notified 60 to 90 days in advance that their support services contract is coming up for renewal
- Symantec Partners are notified at the same time as their customer to provide renewal support and information at the time of the notification
- A Quote ID number will be assigned to each renewal for management and tracking purposes
- Support for existing Symantec licenses can be renewed under the new SAN
- Enhanced renewal notifications will, whenever possible, have additional information, designed to help simplify and improve the renewal process:
 - Support services renewal part number
 - Renewal Quote ID number
 - Symantec Agreement Number (SAN)
 - MSRP pricing
 - Start and end dates for period of coverage
 - Product quantity and reference number

For More information

To find out more about Symantec's versatile buying programs, please visit www.symantec.com/buyingprograms or locate a partner near you at <http://partnerlocator.symantec.com>

Visit our Web site

www.symantec.com

To speak with a Product Specialist in the U.S.

Call toll-free 1 (800) 745 6054.

To speak with a Product Specialist outside the U.S.

For specific country offices and contact numbers, please visit our Web site.

About Symantec

Symantec is the world leader in providing solutions to help individuals and enterprises assure the security, availability, and integrity of their information. Headquartered in Cupertino, California, Symantec has operations in more than 40 countries. More information is available at www.symantec.com.

Symantec Corporation World Headquarters

20330 Stevens Creek Boulevard

Cupertino, CA 95014 USA

+1 (408) 517 8000

1 (800) 721 3934

www.symantec.com

